

## **Print Artist Gold 4.02 (70621) Read Me**

8/19/98

Thank you for purchasing Print Artist Gold 4.0. We hope you enjoy it!

This document contains last-minute information and answers to frequently asked questions not found in the Help files or in the manual. If, after reading this document, you need additional assistance, please refer to the "Contacting Sierra" section below and we'll be happy to assist you.

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### **1. INSTALLING PRINT ARTIST 4.0 GOLD**

Minimum Requirements:

Print Artist 4.02

Windows 95

Minimums: 486DX/33+, 8 MB RAM, 110 MB free HD space

Premium: Pentium+, 16 MB RAM, SVGA 800x600@16 Bit high color, 4X CD ROM

NOTE: 8 MB systems may experience long wait times loading and printing complex projects.

What's on the CDs?

CD 1:

\* Print Artist Installer (setup.exe)

\* Print Artist 4.02

CD 2

\* Print Artist Platinum Graphics Collection

Instructions:

Insert CD #1 into the drive. After a few seconds, a screen with "Install" and "Cancel" buttons will appear. Click the "Install" button and follow the on-screen prompts.

If the Print Artist installer dialog does not appear upon inserting CD #1 into the drive, Click on Start, then Run. In the Command Line field, type the letter of the drive followed by :\\SETUP.EXE, for example: D:\\SETUP.EXE. Follow the on-screen prompts to complete the installation.

### **2. PLATINUM COLLECTION BONUS CLIP ART AND PHOTOGRAPHS**

Print Artist Gold includes a Bonus CD with over 15,000 clip art images (GFX files) and 5,000 photos (JPG files)!

#### Installing Clip Art (GFX)Graphics

1. Insert CD 2 into the CD ROM drive
2. Double Click "Setup.exe" in the root of the CD
3. Follow the on screen prompts to complete the installation.
4. Refer to the Graphics Catalog for thumbnails of the graphics to be installed.

#### Setting Up Print Artist to Use the Bonus Clip Art (GFX) Graphics on CD 2 WITHOUT Installing.

This option is recommended for ADVANCED USERS ONLY. The advantage of this option is that the graphics will remain on the CD, saving hard drive space. The disadvantage of this option is that the CD must be in the CD drive BEFORE starting Print Artist in order to use the graphics every time you run Print Artist.

1. Start Print Artist
2. Insert CD #2 into the CD ROM drive
3. Bring up a layout on the workspace
4. Under the File Menu, choose the Directory Setup command. This dialog tells Print Artist where to search for the program's graphics, layouts, and fonts.
5. Delete all of the text in the "More Print Artist (\*.gfx):" graphic directory line and click on the BROWSE button
6. Change the "Drive" line to your CD ROM drive and click OK
7. Print Artist will search the CD for the bonus graphics. This may take a few minutes.
8. Once Print Artist has finished finding the graphics, click OK again
9. The Graphics Grabber will now update to include the 15,000 new GFX graphics. This will take a few minutes.
10. Once the Graphics Grabber has finished updating, the new graphic categories will appear in the Graphics Grabber with "(Print Artist Platinum)" in the category name.

Please Note: The next time you run Print Artist, you will need to have CD 2 in the CD drive. If you try to run Print Artist without CD 2 you will be asked to insert the CD or to change the Directory Setup to a different drive (e.g. your hard drive).

#### Options for Using the Bonus Photos (JPGs) on CD 2 in Print Artist

##### 1. Moving Photos (JPGs) into the Default JPEG Directory:

- \* Find the \*.jpg file you would like to use by looking through the PA Platinum Graphics Catalog. The caption under the picture is the file name.
- \* Copy the file from CD 2 into the default JPEG directory: C:\SIERRA\PA4GOLD (note: if you changed the installation directory to something other than "SIERRA" then copy the .jpgs into the PA4GOLD directory wherever you installed it).
- \* The next time you run Print Artist the Graphics Grabber will update to include the images you've copied. You'll find the images under the category "JPEG Bitmap Files."

##### 2. Import individual Photo (JPG) files:

- \* Find the \*.jpg file you'd like by looking through the PA Platinum Graphics Catalog. The caption under the picture is the file name.
- \* Start Print Artist
- \* Bring up a layout on the workspace
- \* Insert CD 2
- \* Under the File Menu, Choose the Import command.
- \* Select your CD drive in the "DRIVES" window
- \* Change the "LIST FILES OF TYPE" to JPEG (\*.jpg)

- \* Select the directory in the DIRECTORIES box (the directory is indicated in the heading of the PA Platinum Graphics Catalog.)
- \* Select the file in the DOCUMENT NAME box
- \* Click the "OK" button
- \* The file will be copied into your default JPEG directory and appear in the Graphics Grabber under the Category "JPEG Bitmap Files"

### **3. LATE BREAKING INFORMATION ABOUT PRINT ARTIST 4.0**

#### SETUP

##### Removing CD during Installation

Removing Print Artist 4.0 CD during the installation may cause the setup program to crash.

##### Anti-Virus Software

If you have any anti-virus software running on your system, you should disable it before installing Print Artist.

##### Other Software Programs

We recommend you exit out of any other software programs before installing and running Print Artist 4.0 due to memory constraints. If you are experiencing lockups, general protection faults or other errors, exit out of any other software programs, reboot Windows, and then restart Print Artist.

##### Windows Debug Software

Be sure to disable Windows debug software before you try to install Print Artist. The debug kernel will conflict with the Print Artist installation.

##### Installing onto a Compressed Hard Drive

If you are using Stacker, DoubleSpace or similar drive compression technology software, be aware that Print Artist is already very compressed. This means that you may have to free up more hard disk space than the minimum requirements for Print Artist before it will install correctly. For example, installing the Typical version of Print Artist may require up to 220 megabytes of free space on a compressed drive instead of the 110 megabytes needed on a normal uncompressed drive.

##### Font Installation

The Custom install gives you the option of installing 300 TrueType fonts. Windows 95 supports approximately 1000 fonts. Due to this limitation, Print Artist recommends that you check the number of fonts on your system before installing all of Print Artist's 300 TrueType fonts. Fonts will be installed into your Windows system directory. After installation they will be accessible from any of your Windows applications. You can install any extra fonts from the Print Artist CD at anytime by using the font installer in your Windows settings dialogue. If you add more fonts after the initial install, be sure to reboot your computer before starting Print Artist.

### **4. UPGRADING PRINT ARTIST 3.0 TO PRINT ARTIST GOLD 4.0**

Print Artist 4.0 comes with all new layouts and thousands of new graphics utilizing an improved color palette. Print Artist 3.0 graphics, layouts and documents can be converted for use in Print Artist 4.0 with a conversion utility called "Convert 3.0 Layout to 4.0". The icon to run this utility can be found in your Sierra program

group. The Convert 3.0 Layout to 4.0 utility also converts graphics, documents and layouts supplied by the Print Artist Users Club.

Please run the "Convert 3.0 Layout to 4.0 Help" from your Sierra Group for instructions on converting your files.

## **5. USING PRINT ARTIST**

### Windows Display Settings

For optimal performance of Print Artist set your Windows display settings to 800x600 resolution with 16 bit High Color. These options can be found in the Display dialog under your Windows Settings.

If you are using Win 95 and prefer a 640x480 resolution you should make sure your task bar is set to Autohide. If not you will find some parts of Print Artist cut off.

If you choose to use only 256 colors you may find that your specific video card may slow down the performance of Print Artist.

### Import Limitations

When importing EPS, TIF, and WMF images (or pasting from the clipboard), Print Artist will sometimes say that the image is too complex to bring in. Try reducing the complexity of the image by using a 3rd. party drawing program to remove unnecessary curves and lines. Also, make the image smaller on your drawing program page before you make the EPS, TIF, or WMF file.

### Avery Business Cards

In addition to the business card layouts located in the stationery document type, you can find layouts for Precut Avery Business Card stock in the Labels Document type.

### Customizing Yearly Calendars

Calendars can be easily created by customizing existing text, dates, or graphics from the pre-designed layouts. To personalize your calendar, simply double click a section of text or graphic and replace it with your own choice. Due to memory restraints you will not be able to enter new text or graphics.

### Mouse Problems

Some users may experience problems when using Print Artist for Windows with Microsoft Mouse driver version 9.00. These problems entail the mouse cursor jumping from one location to another when opening or using the palettes. Sometimes users may find that going to the Mouse Control Panel and turning off the "Locate" command will fix this situation; otherwise, upgrading to version 9.01 of the driver should fix it.

Also, a program called "Animouse" that tries to take control of the mouse cursor is incompatible with Print Artist, and should not be run in conjunction with it.

## FONTS

### Font Limitations

The Print Artist program has a limit of 1200 vertices per polygon. TrueType or PostScript Type 1 font characters are allowed only one polygon, so the entire character must have no more than 1200 points. Furthermore, curve splines in the font data are broken up into separate points along the curve. There are very few fonts that can't work with PA (for example, a complicated font with a wood-cut

effect, or one with frilly vines creeping in and out of the letters may be a bit too complex.)

#### Adding and deleting Fonts

After initial installation you can add fonts to your system by copying them from the Print Artist 4.0 CD directly into your system. For a list of the fonts supplied with Print Artist, please refer to font catalog in the User Manual. You can also delete unwanted fonts directly by finding them in the Windows system directory and deleting. Open the Windows 95 Control Panel. To do this, single left click on start, settings, then double left click control panel. Go into the fonts section, select "File" then Install New Font. Select your CD-ROM drive from the drives pulldown menu. Under Directories, select the Fonts directory. Windows will "retrieve" the fonts available and you have the option to individually select the fonts you want to install or "select all" the fonts. Once your selections are final, click on OK to install the fonts.

#### Classic Print Artist Fonts

The number of fonts you are shown when you use the Count button in the Print Artist Directory Setup is the number of Classic Print Artist fonts you have. Not shown in this count are over 300 new TrueType fonts included with Print Artist 4.0, or any other that you currently have installed on your system. These fonts will be available to you in Print Artist and can be accessed from the font palette. All effects are possible on them.

#### PRINTING

##### Windows 95 and Print Area on some Laser Printers

When your documents are not printing centered on the page, you can use Print Artist to correct this problem for all your Windows programs. Run Print Artist, select any ready-made sign, then choose Print from the File menu. Click on the Print Area button, then click on the Printable Area Test button. Windows will print a test page that you can measure for proper alignment. Make sure that the Use Printable Area Values check box is unchecked, then Cancel from the Setup Printable Area dialog and the Print Control Panel / Preview dialog. Quit Print Artist, then click on the Start button, and choose Settings, Printers. Select the default printer with your mouse, then choose Properties from the File menu. Click on the Paper tab, then click on the Unprintable Area button. The Printable Area Test page from your printer should be measured for unprintable area, according to the instructions on the page. Enter these measurements in the Unprintable Area dialog box and click on OK. Click on the OK button in the printer Properties dialog to permanently save your settings. The settings you just set will help all your Windows programs, including Print Artist, to print accurately on the paper.

##### Printer Notes

If you have a problem with perforation skipping when using the Epson 2550 driver under Windows 3.1, check its version number and make sure you have the latest one. The latest Epson 2550 driver from Microsoft (which is Universal Printer Driver V3.1.4, Epson LW 2550, v2.11) doesn't have this problem, and it also supports 360 x 360 printing.

If you are using a Citizen GSX 140 printer, you should use the latest Epson 2550 driver instead of the usual Citizen driver.

Print Artist does not automatically support nonstandard (not 8.5 x 11) tractor feed paper sources (for example, continuous business card or phone index card stock). If you are able to fit more than one business card on a standard size document, you might have luck manually aligning them to fit the cardstock you are using. Often, special stock length is evenly divisible by 11 inches, so you could fool the program into thinking it is dealing with regular tractor-feed paper and get the job

done. In the Windows Printer Driver Setup in the Control Panel, choose "Cut Sheet on Tractor" under paper size.

#### Banner Printing

When you print a banner, check your Print Options to make sure that Margins are set to minimal and Rotate is set to Automatic. Also, make sure that the Use Printable Area Values in the Setup Printable Area dialog box is not set.

#### General Document Printing

The message "Click and drag to position document" on the Hot Preview status line means that you have additional control over where your document print area will actually be printed to a sheet of paper. You can print your document in the Center of a sheet, against the upper left margin, against the upper center margin, or against the upper right margin, depending on the value chosen for Percent Size. Larger sizes mean fewer options.

#### Windows Print Manager and other Print Managers

You may experience longer printing times with some printers. We recommend that you disable any 3rd party print managers before attempting to print from Print Artist 4.0. For deskjet, inkjet, and bubblejet systems, setup the printer options to Econofast, or, Fast, or Best printing mode. For Laser printers, be sure you are using Raster graphics instead of vector graphics.

#### Cutting and Pasting

When you Cut or Copy any part of a Print Artist document, you put your work into a buffer which can then be pasted into any Windows application document which has a Paste menu item in the Edit menu. Such applications include (but are not limited to) word processors, spread sheets, and paint programs. However, colors of what you cut and paste will most likely be different than what they were in Print Artist, because each application has it's own particular color palette.

See Import Limitations above for more information.

If the pasted graphic is too complex the image either may fail to paste or an error message may occur when the document is saved. If this happens remove the pasted graphic, make the original simpler or smaller in the source program, and add the graphic again through copy and paste.

#### FULL DRAG

To avoid drawing problems in Print Artist, users running Windows 95 with full window dragging enabled should disable full window dragging while running Print Artist. If you prefer running full window dragging, Print Artist has shipped with a file called "FULLDRAG.EXE" which will disable full window dragging while running Print Artist and enable full window dragging when exiting Print Artist. FULLDRAG.EXE can be found on the source CD in the "system" directory. To install, drag FULLDRAG.EXE into the Sierra\PA4GOLD directory.

## 6. CONTACTING SIERRA

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- B) Technical Support
- C) Legal Information

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Torrance, CA 90504

Sierra On-Line Fulfillment  
4100 West 190th Street  
Torrance, CA 90504

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